

Employee Benefits Directory



**Office of Human
Resources
585-395-2126**

RESOURCES

Employee Benefit Division (Health general information, dental, vision, life insurance, Income Protection Plan etc. by bargaining unit. Forms may also be and publications may also be directly downloaded via this site)

www.cs.state.ny.us

(Accessible via “employee benefits”)

RETIREMENT SYSTEMS

Employees' Retirement System

110 State Street

(866) 805-0990

Albany, NY 12244

(518) 474-7736

<http://www.osc.state.ny.us/retire/>

*Check the ERS Website for local office (Rochester/Buffalo) hours of operation, call 1-866-805-0990 for an appointment.

ING

Gary Witten

(800) 326-8410 (toll free)

6225 Sheridan Drive

(716) 626-3927

Suite 212

Amherst, NY 14421

gwitten@flpwny.com

www.ing.com

SUNY Specific Site:

<http://www6.ingretirementplans.com/SponsorExtranet/SUNY/YourPlanHighlights/index.html>

METLIFE

Fred Squicciarini

(585) 214-8651

400 Meridian Centre, Suite 101

fsquicciarini@metlife.com

Rochester, NY 14618

www.metlife.com

SUNY Specific Site:

<http://www.metlife.com/Applications/Corporate/WPS/CDA/PageGenerator/0,4773,P3736,00.html>

NYS DEFERRED COMPENSATION

Mark Wallace

(800) 422-8463 x44397

Help Line

385 Jordan Road

Troy, NY 12180

<http://nysdcp.com>

TIAA-CREF

Janice Schillaci

800 Bausch & Lomb Place

Rochester, NY 14604

www.tiaa-cref.org

SUNY Specific Site:

<http://enroll.tiaa-cref.org/suny/>

(585) 246-4600 (Rochester Office Direct)

(800) 732-8353 (To book appointments)

(800) 842-2776 (Telephone Counseling Center)

TRS (Teacher's Retirement System)

10 Corporate Woods Drive

Albany, NY 12211-2395

<http://www.nystrs.org/>

(518) 447-2666

(800) 356-3128

VALIC (formerly AIG Retirement)

Gene Boyer

eugene_boyer@aigvalic.com

www.aigvalic.com

(800) 892-5558 x87678

HEALTH INSURANCE PROGRAMS

Blue Choice (Value Plan)

Gateway Centre

165 Court St.

Rochester, NY 14647

Account Services

www.excellusbcb.com

454-4810

(800) 462-0108

COMMUNITY BLUE

Building Address:

1901 Main St.

Buffalo, NY 14240

Mailing Address:

P.O Box 159

Buffalo, NY 14240

www.bcbswny.com

(716) 887-8840

(877) 576-6440

Empire Plan

Empire BlueCross BlueShield NYS Service Center

P.O. Box 1407

Church Street Station

New York, NY 10008

(877) 769-7447

(518) 457-5754

Liberty Medical (durable med. equipment for Empire)

(888) 306-7337

**United HealthCare
P.O. Box 1600
Kingston, NY 12402**

**United Healthcare/Medco
P.O. Box 5900
Kingston, NY 12402**

**United Healthcare/Optum Health
P.O. Box 5190
Kingston, NY 12402**

Empire Plan Web Page:

www.cs.state.ny.us

(Accessible via “employee benefits”, lists providers, plan details)

INDEPENDENT HEALTH

**511 Farber Lakes Drive
Buffalo, NY 14221**

(716) 631-8701

(800) 501-3439

<https://www.independenthealth.com/portal/site/IndependentHealth>

MVP HEALTH CARE (formerly Preferred Care)

**220 Alexander Street
Rochester, NY 14607**

(800) 950-3224

325-3113

***Behavioral Health Line (self-referral) (800) 836-1430**

www.preferredcare.org

email: memberservices@preferredcare.org

Note: Plan listed online as the “Opportunity” plan

State Insurance Fund (Workers Compensation)

100 Chestnut St., Suite 1000

Rochester, NY 14604-2409

(585) 258-2000

www.nysif.com/home/home.asp

UNIVERA

205 Park Club Lane

(800) 337-3338

Buffalo, NY 14221

<https://www.univerahealthcare.com/>

GSEU HEALTH INSURANCE

(GRADUATE STUDENTS)

See Empire Plan

UNION BENEFIT FUNDS

CSEA Benefit Trust Fund (800) 323-2732
P.O. Box 516
Latham, NY 12110-0516
Out of State (518) 782-1500
<http://www.cseabf.com/>

Council 82
Hollis V Chase Building (800) 724-0482
63 Colvin Avenue
Albany, NY 12206
<http://www.council82.org/>

GSEU (Graduate and Teaching Assistants Union)
Mia Jorgensen (585) 766-4156
www.gseu.org mm_jorgensen@yahoo.com
mjorgensen@cwali104.com

NYSCOPBA
Western Region Satellite Office (716) 651-9600
4401 Walden Avenue Fax 716-651-9413
Lancaster, NY 14086
<http://www.nyscopba.org/>

PEF Member Benefits
<http://www.pefmembershipbenefits.com/> (800) 342-4306 ext. 243
(518) 785-1900

UUP Benefit Trust Fund (800) 887-3863
P.O. Box 15143 Fax: (866) 559-0516
Albany, NY 12212-5143
UUP Main Office (800) 342-4206
Building Address: Fax: (866) 812-9446
800 Troy-Schenectady Road
Latham, NY 12110-2455
Mailing Address:
P.O. Box 15143
Albany, NY 12212-5143
<http://www.uupinfo.org/>
(UUP homepage)

*Union benefits description accessible via the "benefits" link on the left of the page

DENTAL BENEFITS

(Administered by Unions)

CSEA

(800) 323-2732

**Employee Benefit Fund
For Enrollment & Vision:**

P.O. Box 516

Latham, NY 12110-0516

For Dental:

P.O. Box 489

Latham, NY 12110

<http://www.cseabf.com/>

M/C, Council 82/NYSCOPBA, and PEF

(800) 947-0101

Group Health Incorporated (GHI)

(518) 446-8066 (fax)

www.ghi.com

Claims:

GHI

P.O. Box 2838

New York, NY 10116

Correspondence:

GHI NYS Dental Customer Service

P.O. Box 12365

Albany, NY 12212

UUP

Delta Dental (Group #00165)

(800)-471-7093

1 Delta Drive

Mechanicsburg, PA 17055

www.deltadental.com

VISION BENEFITS

(Administered by Unions)

CSEA

See Employee Benefit Fund

(800) 323-2732

<http://www.cseabf.com/>

M/C, Council 82/NYSCOPBA and PEF

EyeMed

(877) 226-1412

EyeMed Vision Care

4000 Luxottica Place

Mason, OH 45040

www.evemedvisioncare.com

UUP

See UUP Benefit Trust Fund (800) 999-5431
Davis Vision Care
P.O. Box 1525
Latham, NY 12110
www.davisvision.com

FRINGE BENEFITS

Brockport Federal Credit Union 637-9179
12 Liberty Street
Brockport, NY 14420
<http://www.brockportfcu.org/>

Liberty Mutual

UUP Fringe Benefit Carrier (Insurance Products)

UUP Client Number: 112276 (800) 848-4604 ext. 265

Lifeworks Program

(800) 362-9874

<http://www.lifeworks.com/>(user ID: nys, password:2670)

Lifeworks offers help/assistance/materials on a large variety of life events/stressors/situations.

Medicare

(800) 633-4227

New York State 529 College Savings Program Direct Plan

Administered by UPROMISE (877) 697-2837

Attn: Payroll Operations

PO Box 55441

<http://www.nysaves.org>

NYPERL Long Term Care Insurance (866) 474-5824

Med America

One Blue Cross Place

165 Court Street

Rochester, NY 14647

www.nyperl.net

NYS Balance

(866) 320-4760

www.nysbalance.ny.gov

NYS-Ride

(866) 428-7781

www.nysride.com

Username: nys

Password: balance

NYSUT –
UUP Associated Organization (Insurance Products) (800) 626-8101
www.nysut.org

NYS FlexSpending Account (800) 358-7202
<http://www.flexspend.state.ny.us/>

Dependent Care Advantage Account (800) 358-7202
<http://www.flexspend.state.ny.us/>

Partnership for Education and Training (Tuition Assistance/Training Programs)

Partnership
Corporate Plaza East (800) 253-4332
Suite 502
240 Washington Avenue
Albany, NY 12203
www.nycseapartnership.org

Pearl-Carroll & Associates – Insurance Products for M/C,
CSEA, Council 82 Employees (800) 833-4657
12 Cornell Road
Latham, NY 12110

Rochester Area Recreation Employee Service (RARES)
Please contact/visit Welcome Center to obtain your free RARES card
<http://www.rares.org>

Rochester Area State Employee Federal Credit Union
2024 West Henrietta Rd. #5L 272-0020
P.O. Box 9766
Rochester, NY 14623

U.S. Savings Bonds through Payroll Deduction (800) 426-9314
National Bond and Trust Company (NBT) (716) 536-8550
Chris Fenski (Local Representative)
cfenski@nbtc.com

Social Security Administration (800) 772-1213
www.ssa.gov

Ridge Road Office 225-2053
4050 West Ridge Road
Hampton Ridge Professional Bldg
2nd floor
Greece, NY 14626

EMPLOYEE BENEFITS DIVISION NUMBERS (ALBANY)
New York State Health Insurance Plan Administration
(Retiree, Cobra, and Direct Payment Information)
1-800-833-4344

Retiree Information:

CSEA Retirement Organization

Enrollment: Ms. Gwen Buchanan 585-638-7185

Council 82 Retiree Organization

Mr. Gary Tavermina 1-800-434-8201
(Dental & Vision Benefit)