

**The College at**  
**Brockport**  
**Employee Benefits**  
**Directory**



**Office of Human  
Resources  
585-395-2126**

## RESOURCES

Employee Benefit Division (Health general information, dental, vision, life insurance, Income Protection Plan etc. by bargaining unit. Forms may also be and publications may also be directly downloaded via this site)

[www.cs.ny.gov](http://www.cs.ny.gov)

(Accessible via “employee benefits”)

## RETIREMENT SYSTEMS

### Employees' Retirement System

110 State Street

(866) 805-0990

Albany, NY 12244

(518) 474-7736

<http://www.osc.state.ny.us/retire/>

\*Check the ERS Website for local office (Rochester/Buffalo) hours of operation, call 1-866-805-0990 for an appointment.

### ING

Gary Witten

(800) 326-8410 (toll free)

6225 Sheridan Drive

(716) 626-3927

Suite 212

Amherst, NY 14421

[gwitten@flpwny.com](mailto:gwitten@flpwny.com)

[www.ing.com](http://www.ing.com)

SUNY Specific Site:

<http://www6.ingretirementplans.com/SponsorExtranet/SUNY/YourPlanHighlights/index.html>

### METLIFE

Pat Chapin

(716) 650-6447

150 Essjay Road, Suite 100

[pchapin@metlife.com](mailto:pchapin@metlife.com)

Williamsville, NY 14221

[www.metlife.com](http://www.metlife.com)

### NYS DEFERRED COMPENSATION

Mark Wallace

(800) 422-8463 x44397

Help Line

385 Jordan Road

Troy, NY 12180

<http://nysdcp.com>

**TIAA-CREF**

**Janice Schillaci**

**800 Bausch & Lomb Place**

**Rochester, NY 14604**

**[www.tiaa-cref.org](http://www.tiaa-cref.org)**

**SUNY Specific Site:**

**<http://enroll.tiaa-cref.org/suny/>**

**(585) 246-4600 (Rochester Office Direct)**

**(800) 732-8353 (To book appointments)**

**(800) 842-2252 (Telephone Counseling Center)**

**TRS (Teacher's Retirement System)**

**10 Corporate Woods Drive**

**Albany, NY 12211-2395**

**<http://www.nystrs.org/>**

**(518) 447-2666**

**(800) 356-3128**

**VALIC (formerly AIG Retirement)**

**Gene Boyer**

**29 British American Blvd**

**Latham, NY 12110**

**Eugene.boyer@valic.com**

**<http://www.valic.com>**

**(716) 625-6066**

**HEALTH INSURANCE PROGRAMS**

**Blue Choice (option plan)**

**Gateway Centre**

**165 Court St.**

**Rochester, NY 14647**

**Account Services**

**<http://www.excellusbcs.com>**

**454-4810**

**(800) 462-0108**

**COMMUNITY BLUE (hmo 201-299)**

**Building Address:**

**1901 Main St.**

**Buffalo, NY 14240**

**Mailing Address:**

**P.O Box 159**

**Buffalo, NY 14240**

**[www.bcbswny.com](http://www.bcbswny.com)**

**(716) 887-8840**

**(877) 576-6440**

**Empire Plan**

**Empire BlueCross BlueShield NYS Service Center**

**P.O. Box 1407**

**Church Street Station**

**(877) 769-7447**

**New York, NY 10008**

**(518) 457-5754**

**Liberty Medical (durable med. equipment for Empire)**

**(888) 306-7337**

**United HealthCare**

**P.O. Box 1600**

**Kingston, NY 12402**

**United Healthcare/Medco**

**P.O. Box 5900**

**Kingston, NY 12402**

**United Healthcare/Optum Health**

**P.O. Box 5190**

**Kingston, NY 12402**

**Empire Plan Web Page:**

**[www.cs.ny.gov](http://www.cs.ny.gov)**

**(Accessible via “employee benefits”, lists providers, plan details)**

**INDEPENDENT HEALTH**

**511 Farber Lakes Drive**

**(716) 631-8701**

**Buffalo, NY 14221**

**(800) 501-3439**

**<https://www.independenthealth.com/portal/site/IndependentHealth>**

**MVP HEALTH CARE**

**220 Alexander Street**

**(800) 933-3920**

**Rochester, NY 14607**

**\*Behavioral Health Line (self-referral)**

**(800) 836-1430**

**[www.mvphealthcare.com](http://www.mvphealthcare.com)**

**State Insurance Fund (Workers Compensation)**

**100 Chestnut St., Suite 1000**

**Rochester, NY 14604-2409**

**(585) 258-2000**

**[www.nysif.com/home/home.asp](http://www.nysif.com/home/home.asp)**

**UNIVERA**

**205 Park Club Lane**

**(800) 337-3338**

**Buffalo, NY 14221**

**<https://www.univerahealthcare.com/>**

**GSEU HEALTH INSURANCE**  
**(GRADUATE STUDENTS)**  
**See Empire Plan**

**UNION BENEFIT FUNDS**

**CSEA Benefit Trust Fund** (800) 323-2732  
P.O. Box 516  
Latham, NY 12110-0516  
Out of State (518) 782-1500  
<http://www.cseabf.com/>

**Council 82** (800) 724-0482  
Hollis V Chase Building  
63 Colvin Avenue  
Albany, NY 12206  
<http://www.council82.org/>

**GSEU (Graduate and Teaching Assistants Union)**  
Mia Jorgensen (585) 766-4156  
[www.gseu.org](http://www.gseu.org) [mm\\_jorgensen@yahoo.com](mailto:mm_jorgensen@yahoo.com)  
[mjorgensen@cwall1104.com](mailto:mjorgensen@cwall1104.com)

**NYSCOPBA**  
102 Hackett Blvd (888) 484-7279  
Albany, NY 12209 Fax: (518) 426-1635  
<http://www.nyscopba.org/>

**PEF Member Benefits**  
<http://www.pefmembershipbenefits.com/> (800) 342-4306 ext. 243  
(518) 785-1900

**UUP Benefit Trust Fund** (800) 887-3863  
P.O. Box 15143 Fax: (866) 559-0516  
Albany, NY 12212-5143  
**UUP Main Office** (800) 342-4206  
**Building Address:** Fax: (866) 812-9446  
800 Troy-Schenectady Road  
Latham, NY 12110-2455  
**Mailing Address:**  
P.O. Box 15143  
Albany, NY 12212-5143  
<http://www.uupinfo.org/>  
(UUP homepage)

\*Union benefits description accessible via the "benefits" link on the left of the page

## **DENTAL BENEFITS**

**CSEA** (800) 323-2732  
Employee Benefit Fund  
**For Enrollment & Vision:**  
P.O. Box 516  
Latham, NY 12110-0516  
**For Dental:**  
P.O. Box 489  
Latham, NY 12110  
<http://www.cseabf.com/>

**M/C, Council 82/NYSCOPBA, and PEF** (800) 947-0101  
**Group Health Incorporated (GHI)** (518) 446-8066 (fax)  
[www.ghi.com](http://www.ghi.com)  
Claims:  
GHI  
P.O. Box 2838  
New York, NY 10116

Correspondence:  
GHI NYS Dental Customer Service  
P.O. Box 12365  
Albany, NY 12212

**UUP**  
Delta Dental (Group #00165) (800)-471-7093  
1 Delta Drive  
Mechanicsburg, PA 17055  
[www.deltadental.com](http://www.deltadental.com)

## **VISION BENEFITS**

(Administered by Unions)

**CSEA**  
See Employee Benefit Fund (800) 323-2732  
<http://www.cseabf.com/>

**M/C, Council 82/NYSCOPBA and PEF**  
DavisVision (888) 588-4823  
[https://idoc.davisvision.com/davis/member/member\\_menu.asp?UniqueURL=349306035-2012-1-9-11-41-2](https://idoc.davisvision.com/davis/member/member_menu.asp?UniqueURL=349306035-2012-1-9-11-41-2)

**UUP**

See UUP Benefit Trust Fund (800) 999-5431  
Davis Vision Care  
P.O. Box 1525  
Latham, NY 12110  
[www.davisvision.com](http://www.davisvision.com)

**FRINGE BENEFITS**

**Brockport Federal Credit Union** 637-9179  
12 Liberty Street  
Brockport, NY 14420  
<http://www.brockportfcu.org/>

**Liberty Mutual**

**UUP Fringe Benefit Carrier (Insurance Products)**

UUP Client Number: 112276 (800) 848-4604 ext. 265

**Lifeworks Program**

(800) 362-9874

<http://www.lifeworks.com/>(user ID: nys, password:2670)

Lifeworks offers help/assistance/materials on a large variety of life events/stressors/situations.

**Medicare**

(800) 633-4227

**New York State 529 College Savings Program Direct Plan**

Administered by UPROMISE (877) 697-2837

Attn: Payroll Operations

PO Box 55441

<http://www.nysaves.org>

**NYPERL Long Term Care Insurance** (866) 474-5824

Med America

One Blue Cross Place

165 Court Street

Rochester, NY 14647

[www.nyperl.net](http://www.nyperl.net)

**NYS Balance**

(866) 320-4760

[www.nysbalance.ny.gov](http://www.nysbalance.ny.gov)

Username: nys

Password: balance

**NYS-Ride**

(866) 428-7781

[www.nysride.com](http://www.nysride.com)

**NYSUT –**  
**UUP Associated Organization (Insurance Products)** (800) 626-8101  
[www.nysut.org](http://www.nysut.org)

**NYS FlexSpending Account** (800) 358-7202  
<http://www.flexspend.state.ny.us/>

**Dependent Care Advantage Account** (800) 358-7202  
<http://www.flexspend.state.ny.us/>

**Partnership for Education and Training (Tuition Assistance/Training Programs)**  
**Partnership**  
**Corporate Plaza East** (800) 253-4332  
**Suite 502**  
**240 Washington Avenue**  
**Albany, NY 12203**  
[www.nycseapartnership.org](http://www.nycseapartnership.org)

**Pearl-Carroll & Associates – Insurance Products for M/C,**  
**CSEA, Council 82 Employees** (800) 833-4657  
**12 Cornell Road**  
**Latham, NY 12110**

**Rochester Area Recreation Employee Service (RARES)**  
Please contact/visit Welcome Center to obtain your free RARES card  
<http://www.rares.org/>

**Rochester Area State Employee Federal Credit Union**  
**2024 West Henrietta Rd. #5L** 272-0020  
**P.O. Box 9766**  
**Rochester, NY 14623**

**U.S. Savings Bonds through Payroll Deduction** (800) 426-9314  
**National Bond and Trust Company (NBT)** (716) 536-8550  
**Chris Fenski (Local Representative)**  
**cfenski@nbtc.com**

**Social Security Administration** (800) 772-1213  
[www.ssa.gov](http://www.ssa.gov)

**Ridge Road Office** 225-2053  
**4050 West Ridge Road**  
**Hampton Ridge Professional Bldg**  
**2<sup>nd</sup> floor**  
**Greece, NY 14626**

**EMPLOYEE BENEFITS DIVISION NUMBERS (ALBANY)**  
**New York State Health Insurance Plan Administration**  
**(Retiree, Cobra, and Direct Payment Information)**  
**1-800-833-4344**

**Retiree Information:**

**CSEA Retirement Organization**

Enrollment: Ms. Gwen Buchanan                      585-638-7185

**Council 82 Retiree Organization**

Mr. Gary Tavermina                                      1-800-434-8201  
(Dental & Vision Benefit)

UUP Dental & Vision  
<http://www.uupinfo.org/benefits/retire.html>