

Information Technology Services Newsletter

SUNY BROCKPORT

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New Student E-mail Account IDs

Beginning January 1, 2002, all SUNY Brockport students have a new e-mail account that uses the initial of their first name, first three letters of their last name, followed by a 2-digit birth month and a 2-digit birth day, as their user id (If a birth date is May 27, 1985, the digits used would be 0527). All students are assigned start-up passwords made up of the first initial of their first name and first five digits of their social security number. User ids and passwords are case sensitive and lower case is the default.

For more information visit the website at www.itss.brockport.edu/newaccounts.html or stop by Dailey Hall to pick up a handout on the new student e-mail accounts. This will provide information on how to forward new incoming e-mail messages, inform current e-mail contacts of address change, and subscribe to a listserv.

Alexander Students Visit Brockport's Computing Services

High school seniors, Jon Jarvis and Ben Townsend, toured the computing facilities at SUNY Brockport during the fall semester. The Alexander Central students spent time with Information Technology Services staff learning some of the day-to-day operations in the campus-computing center. Thank you to Dr. John Roden, director of information technology and research at Alexander Central Schools, for making arrangements for this successful shadow experience.

Two New Scanners in Dailey Hall

Two new HP 7450 color scanners have been installed in Dailey hall for public access. The new self-service scanners are faster and more reliable than their predecessors and are intended primarily for Web page development and other classroom usage. The 2400 dpi, 48-bit color resolution scanners include an automatic feeder and can scan up to 15 pages per minute. One is located in room 205 and the other is in room 201.

ResNet Success!

Internet connections in the residence halls continue to grow at an unprecedented pace. As of January 10, 2002, 1,942 students were connected in the residence halls (from a total residence hall population of approximately 2,400 students). The connections were made in record time this fall due to a new automated system. Kudos to Rob Heywood and Rick Smith for their good work.

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Computer Skills Update

-Edwina Billings

Over 900 students passed the Computer Skills Exam this fall including 863 Freshmen who were enrolled in the GEP150 Computer Skills Exam Preparation course. There were 53 exam sessions offered beginning the week before classes began. Many students took advantage of the early testing opportunities and satisfied the requirement early in the semester. Other students, whose computer skills needed "polishing", worked hard in the course and were able to pass the exam by the end of the semester.

There were 30 sections of GEP150 and all classes were in Dailey Hall. Classroom attendance was registered by having the students log in to Angel during each class period. Students with above-average class attendance were then given preference for standby seating in exams with waiting lists.

Special thanks are extended to the adjunct lecture staff including Roger Bossert, John Curry, Donna Ehrhart, Janak Gada, James Habermas, Robert Winter, Janet Winter, John Whitley, and Frank Zona. Additional thanks are given to the student assistant staff for their dedication and to Frank Zona for his invaluable assistance in proctoring and scoring the exams.

We will be working this spring to further automate the exam in preparation for the 2002-2003 academic year when trans-

fer students will be included in the program. This will require a significant increase in the number of exam sessions and class sections next year.

CTC to Appoint New Members

The College Technology Council is expanding. Nine members of the teaching faculty (three from each school) will be appointed to 2-year terms on the CTC beginning in January 2002. If you are interested in serving on this important campus wide committee, please send an e-mail to Provost Timothy Flanagan at flanagan@brockport.edu. (From Academic Affairs Newsletter, December 2001).

The SUNY Brockport Technology Plan is now available on the web.

The address is:
www.brockport.edu/its/5yrplan.

Keeping Your Web Page Up-to-Date

Keeping information current on departmental web pages is increasingly important for the campus. Review and update your pages frequently to be sure they convey timely information. Does your web page pass first level accessibility guidelines?

www.cast.org/bobby is one source for determining compliance with ADA guidelines to make web pages accessible for readers with visual and other disabilities.

As an incentive, Provost Tim Flanagan will award a new computer system to the academic department whose web page is selected "best" by a panel of experts. Flanagan will select a panel of three judges from outside of Academic Affairs. The judge's identities will remain anonymous until after the selection, to prevent jury tampering. The date for judging is May 1, 2002.

Computational Science Class Produces Examples on AVI Simulations

One of Dr. Leigh Little's computational science fall classes produced dynamic examples of AVI simulations as part of their course. Dr. Little's class used MatLab software for their work. To view the results of the project you can visit a site that the class created at <http://www.cps.brockport.edu/~little/dcav/>.

SPSS Training Session

On November 16, 2001, Dr. Fred Halley instructed a day long class on SPSS V10.1 (for Windows PCs) designed for faculty, staff, and graduate students. The session was beneficial for departments that conduct research and statistical analysis. The event was sponsored by the SUNY Training Center. Special thanks to all of those who attended the session that attracted attendees from Geneseo and New Paltz as well as Brockport.

Announcing SPSS User's Group

Faculty teaching SPSS are invited to join a new group dedicated to issues regarding teaching use of SPSS in classes. The group will meet in Dailey Hall. Possible topics include: teaching examples and demonstrations, troubleshooting, sharing resources, and questions and answers. The first meeting will be Monday March 4, 2002 at 11:00 am in Dailey Hall Conference Room (Room 218). All are invited. Call x2368 to register.

SPSS Upgraded in Dailey Hall

SPSS 11.0 for Windows has been installed on PC's in Dailey Hall over winter break. Some of the features of the new release include:

- A Data Restructure Wizard
- Multinomial Logistical Regression Enhancement
- Database and Text Wizard Enhancements
- SPSS also offers on-line help features including an on-line tutorial, results coach, statistical coach, and context sensitive help.
- Faculty and staff who are interested in upgrading can contact jsaracen@brockport.edu.

Seminar Discussion in Computational Science

SUNY Brockport alum Dr. Anthony Harkin came back to Brockport to lead a seminar discussion in computational science titled "Non-Linear Dynamics of Bubbles." Harkin, who received his BS from SUNY Brockport and his Ph.D. from Boston University in mathematics, examined the differential equations governing the motion of oscillating gas bubbles using analytical and numerical techniques from the theory of nonlinear dynamical systems on October 26, 2001.

Turnitin antiplagiarism software

- Dr. M. Fox

The Center for Excellence in Learning and Teaching (CELT) is applying for a site license for the Turnitin.com antiplagiarism software. Some Brockport faculty have already used Turnitin and have found instances of text from Internet sources that students have directly incorporated into writing assignments without attribution. The Turnitin service should be operational early in the spring 2002 semester. Contact P. Michael Fox at: 395-2504 after February 11 for details on usage.

GIS Workshop

On December 4, 2001, SUNY Brockport's Department of Criminal Justice held a workshop for over 60 police and public safety officials in Rochester. Dr. Richard Lumb, chair of the Criminal Justice Department, and Steve Eudy, Senior GIS Management Analyst for the Charlotte-Mecklenburg Police Department, were the presenters. The workshop provided information on how technology can assist police and public safety agencies carry out their mission and responsibilities in a more effective and efficient manner.

A preview of the workshop was held on campus December 3rd for Brockport students, faculty and staff interested in GIS techniques. A videotape of the Brockport presentation is available from the Criminal Justice Department.

SUNY Brockport Professional Employees Licensed for E-learning

By Bud Meade

SUNY Brockport employees have been licensed to take any or all of the 106 Internet based courses available at the SUNY West portal. To find a listing of courses go to: <http://skillport.skillsoft.com/sunwest>. Then use your assigned userid and password to sign on. Userid = first initial + up to the first 7 characters of your last name; password = brock. The log-on is case sensitive so you may have to alternatively try all lower case then all upper case in order to be successful. If all fails, please call or e-mail Bud Meade (585) 637-4674, or rmeade1@rochester.rr.com, respectively. If any other unlicensed employees desire to participate, just let Bud know and he will enroll them.

If you have not yet logged on to the SUNY West Skill Soft portal, you are encouraged to do so. After logging on, click "catalog" at the top of the page to view the courses available. Select one of the courses, prior to logoff, you should change your password by clicking on <customize> in the upper right hand corner of the portal, then choose <update your user profile> and scroll to the area for changing passwords. Remember your password because you will be the only person who knows it after you make the change.

SUNY West Human Resource Directors also developed mastery certification programs for employees that may be achieved from the 106 e-learning courses currently available. Employees completing these courses will receive recognition and certificates. To review the SUNYWest certification program and find other information about this project, go to:

www.snybuf.edu/offices/hr/skillsoft2.html.

AOL Instant Messenger at the Library

By Jennifer Quigley

Reference librarians at Drake Memorial Library implemented AOL Instant Messenger to talk live to students about their research questions.

AOL Instant Messenger was the choice of librarians after testing another chat product this past fall. It's ease of use and price (free) were definite incentives as well as its popularity with students. The library's screen name, **drakeref**, is posted at various points on the library web pages.

Questions received through AOL Instant Messenger range from how to get into the library's databases from off campus to more complex questions on researching particular topics. The service is available Monday-Thursday from 9 a.m.-9:30 p.m., Saturday from 10:00 a.m.-4:30 p.m. and Sunday from 12:30 p.m.-8:30 p.m. Questions? Call the Reference Desk at 395-2760.

Xerox Copier in Dailey Hall

A self-service copier has been installed in Dailey Hall for public access. The ten cents per page copier accepts coins, bills and E-Z money. The Xerox BookMark 35 has been moved from the library to upgrade copying capability in Dailey. Students are encouraged to use the copier for multiple print-outs. The copier also features enlargement and reduction capabilities.

Goodbye Touchtone

Goodbye Touchtone and hello Web registration. That's right, registration for the spring 2002 semester was the last time for Touchtone registration. Instead, students will register through the college website. In-person registration will remain an option. "The Banner Web registration has impressive functions and students on other campuses have preferred the Web to Touchtone by far" said Larry Humm, Banner project manager. (Reprinted from Statements etc. 11/27/01.)

Teaching, Learning, and Technology Online Courses

Have you made a New Year's resolution to learning something new in 2002? Then consider taking an online course that will help you understand more about issues in teaching, learning, and technology. The online professional and faculty development courses offered through the SUNY Teaching, Learning, and Technology Cooperative and the SUNY Training Center will begin on February 14, 2002 and will run for eight weeks, ending on April 10, 2002. The cost is \$50. For more information, and/or to enroll in a course see the SUNY Training Center website at <http://www.tc.suny.edu>. Twelve courses are to be offered starting February 14, 2002:

Online Pedagogy: Creating a Successful Web-Enhanced Course
William Pelz, Herkimer County Community College

Designing a Course in WebCT
Eric Machan Howd, Tompkins Cortland Community College

Introduction to Web Animation Using Flash
James B. Greenberg, SUNY Oneonta

Best Practices in Online Learning: Lessons Learned from the SUNY Learning Network
Rick Costanza, Stephen Mann, Rob Piorkowski, John Prusch, SLN Instructional Designers

Basic Copyright for College Teachers
Janet Nepkie, SUNY Oneonta

Building Learning Communities
Dr. Deborah Smith and Linda Polhemus, Empire State College

Incorporating Information Literacy Tasks into Web-Enhanced Courses
Melaine Kenyon, MLS, Buffalo State College

Human Interface Design/ Art of Learning: Design Literacy in Instructional Design for Online Use
Thomas Slomka, SUNY Buffalo

The Pedagogy and Technology of Distance Learning
Michael J. Phillips, SUNY Canton College of Technology

Making Web-Based Courseware Work for You
Diana Pedagno Voss, SUNY Stony Brook

Creating Online Learning Activities and Assessment for Adult Learners
Dr. Carol Carnevale, Empire State College

Internet-Based Communication Tools for Enhancing Student Learning
Dr. Bidhan Chandra, Empire State College

Spring Software Training with Diane White

ITSS is sponsoring a series of spring training sessions for faculty and staff devoted to Microsoft Office 2000 and other applications. Diane White will teach the sessions. The training workshops will include lecture and hands-on exercises and are designed to emphasize practical applications. All classes will be held in Dailey Hall except for February 15 and 22, which will be held at the SUNY Metro Center, 228 E. Main Street Rochester, NY.

Friday February 15 (Metro Center)

9 a.m.-12 p.m.	1 p.m.-4 p.m.
Beginning Project 2000	Intermediate Excel 2000

Friday February 22 (Metro Center)

9 a.m.-12 p.m.	1 p.m.-4 p.m.
Intermediate Project 2000	Advanced Excel 2000

Monday – Friday March 18-22 (Dailey)

9 a.m.-12 p.m.	1 p.m.-4 p.m.	
March 18	Beginning Word	Beginning Dreamweaver
March 19	Beginning Excel	Intermediate Word
March 20	Beginning Access	Intermediate Excel
March 21	Beginning Project	Beginning PowerPoint
March 22	Intermediate PowerPoint	Intermediate Dreamweaver

Monday – Friday May 20-24 (Dailey)

9 a.m.-12 p.m.	1 p.m.-4 p.m.	
May 20	Intermediate Word	Intermediate Excel
May 21	Advanced Word	Advanced Excel
May 22	Intermediate Dreamweaver	Intermediate Access
May 23	Advanced Dreamweaver	Advanced Access
May 24	Intermediate Project	Intermediate PowerPoint

You can register online at: www.itss.brockport.edu/workshop_reg.htm or e-mail tloscomb@brockport.edu or call 395-2368.

Friday Afternoon Multimedia Matinees - Schedule for Multimedia Spring Sessions

Faculty and staff are invited to attend the following Friday afternoon multimedia training sessions, designed to acquaint users with using multimedia to enhance their teaching, research, and scholarship. This series is sponsored through a campus-wide UUP grant, Multi-level Technology Training for faculty and staff. For more information, contact P. Siegel (x5844), R. Madan (x2140), or M. J. Orzech (x2368). Mark your calendars for the following dates:

Powerpoint I	D. Kennedy	February 8, 2002	2:30-5:00	Dailey203
Powerpoint II	D. Kennedy	February 15, 2002	2:30-5:00	Dailey203
Photoshop	R. Winter	February 22, 2002	2:30-5:00	Dailey203
Flash	D. Kennedy	March 1, 2002	2:30-5:00	Dailey203
Acrobat	TBA	March 8, 2002	2:30-5:00	Dailey203
Final Cut Pro I (Mac)	TBA	April 5, 2002	2:30-5:00	Holmes103
Final Cut Pro II (Mac)	TBA	April 12, 2002	2:30-5:00	Holmes103
Final Cut Pro III (Mac)	TBA	April 19, 2002	2:30-5:00	Holmes103
Quick Time (Mac)	TBA	April 26, 2002	2:30-5:00	Holmes103
Director I (Mac)	D. Kennedy	May 3, 2002	2:30-5:00	Holmes103
Director II (Mac)	D. Kennedy	May 10, 2002	2:30-5:00	Holmes103
Director III (Mac)	D. Kennedy	May 17, 2002	2:30-5:00	Holmes103

Register by completing the form below or call 395-2368.

Please complete and return to ITSS Dailey Hall

Print Name: _____ Dept. _____ Phone: _____

Register me for:

Powerpoint I	_____	Final Cut Pro I	_____
Powerpoint II	_____	Final Cut Pro II	_____
Photoshop	_____	Final Cut Pro III	_____
Flash	_____	Director I	_____
Acrobat	_____	Director II	_____
Quick Time	_____	Director III	_____

Upcoming Technology Events

Scholars Day 2002

Wednesday, April 10, 2002, will mark the 19th year of SUNY Brockport's annual celebration of faculty, staff and student scholarship. Scholars Day events will be presented from 8:30 a.m. – 3:30 p.m. in Edwards, Hartwell, and the Union. Following the presentations will be the Spring Honors and Awards Ceremony from 4:00 – 5:30 p.m. From 11:30 a.m. – 3:30 p.m. a Career Services Jobs and Internship Fair will be held. Over 150 employers are expected to be on campus and many attend Scholars Day morning sessions.

“Beyond Chalk and Talk”

“Beyond Chalk and Talk” is a conference designed to enhance student learning in higher education. The conference will be held on April 12 & 13, 2002 on the campus of SUNY Oswego. The keynote speaker is Dr. Roger Schank. For more details and registration information about the conference visit the online site at: <http://www.oswego.edu/~ctrteach/conference/conference.html>.

CIT 2002

May 28 to May 30, 2002, the Conference on Instructional Technologies will be holding a conference titled “Meeting the Challenge: Technology for Scholarship and Teaching”. The conference will be held at SUNY Oneonta. For more information visit www.cit.suny.edu/cit2002. SUNY faculty, staff and students are invited to submit an abstract for presentations on any aspect of teaching and technology to www.cit.suny.edu.

New ITSS Website

Visit the New ITSS Website at <http://www.itss.brockport.edu/> Information Technology Support Services released a new improved website for use in Dailey Hall and other labs. The new look features better organization, easier navigation and a cleaner updated interface. Now important links are not more than one click away.

We are interested in your feedback and input. Please address your comments to www.itss.brockport.edu/itssfeedback.htm.

The screenshot shows a web browser window titled "Information Technology Support Services - Microsoft Internet Explorer". The address bar shows "http://www.itss.brockport.edu/". The page content includes:

- Left Sidebar (Blue background):**
 - January 25, 2002
 - SUNY Brockport
 - Drake Library
 - Email
 - ITSS Information
 - Angel, ynu/SUN
 - Tech Resources
 - Online Forms
 - ResNet
 - Media Services
 - ITSS Help
 - Web Search Tools
 - Search box with "Search" button
 - Dropdown menus for "brockport.edu" and "Internet"
 - "Email ITSS Webmaster" button
- Main Content Area:**
 - Header: "Information Technology Support Services" with URL "www.itss.brockport.edu"
 - Mission Statement:
 - Providing the technological facilities, tools, and assistance that students need for success in a diverse and changing world;
 - Building, supporting and maintaining the information technology infrastructure that faculty and staff need to advance teaching, research and scholarship;
 - Providing advice and leadership in planning for technological developments to meet the academic and administrative needs of the college as efficiently as possible, with the resources available.
 - Image: Circular image of Dailey Hall building.
 - News Flash: "Students have new email usernames" with a link "click here for details".
 - Brockport Webmail: "Students have new e-mail usernames as of Jan 2002. [more info](#)"
 - Footer: "Last Updated on 01/25/02" and a disclaimer: "DISCLAIMER: The personal home pages of SUNY Brockport students, staff, faculty and clubs do not in any way constitute official SUNY Brockport content. The views and opinions expressed in the personal home pages are strictly those of the page authors, and comments on the contents of those pages should be directed to the page authors."

Information Technology Services

W. Max Ivey, Assoc. VP for ITS

Information Technology Services includes Drake Library, ITSN, ITSS, and Media Services areas.

IT Support Services

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E-Mail: fmancini@brockport.edu

Dailey Hall Hours of Operation*

Monday - Thursday 8:00 am - 1:00 am

Friday 8:00 am - 9:00 pm

Saturday 9:00 am - 9:00 pm

Sunday 1:00 pm - 1:00 am

* Hours of operation are subject to change between semesters.

Telephone Numbers

Dailey Hall 2nd floor desk 395-2247

Dial-in 395-2180

Fax 395-2399

Computer Labs in Dailey

202 PC Teaching Classroom (32 stations)

203 PC Teaching Classroom (32 stations)

205 PC Teaching Classroom (40 stations)

211 Software Hardware Evaluation Lab

212 Sun Lab (30 stations)

213 Computer Skills Testing (30 stations)

On-Line Forms @ ITSS Web Site

- Resource Request Form
<http://www.itss.brockport.edu/request.html>
- Faculty/Staff Account Form
<http://www.itss.brockport.edu/facacct.html>
- Student Employment Application Form
<http://www.itss.brockport.edu/application.html>
- Workshop Registration Form
http://www.itss.brockport.edu/workshop_reg.htm
- ITSS Comments/suggestion Form
<http://www.itss.brockport.edu/feedback/feedbak.htm>

Information Technology Services newsletter is published three times a year by ITS, State University of New York, College at Brockport. Contributions and suggestions in any form (voice, fax, mail, or e-mail) are welcome and should be addressed to Information Technology Support Services, Dailey Hall.