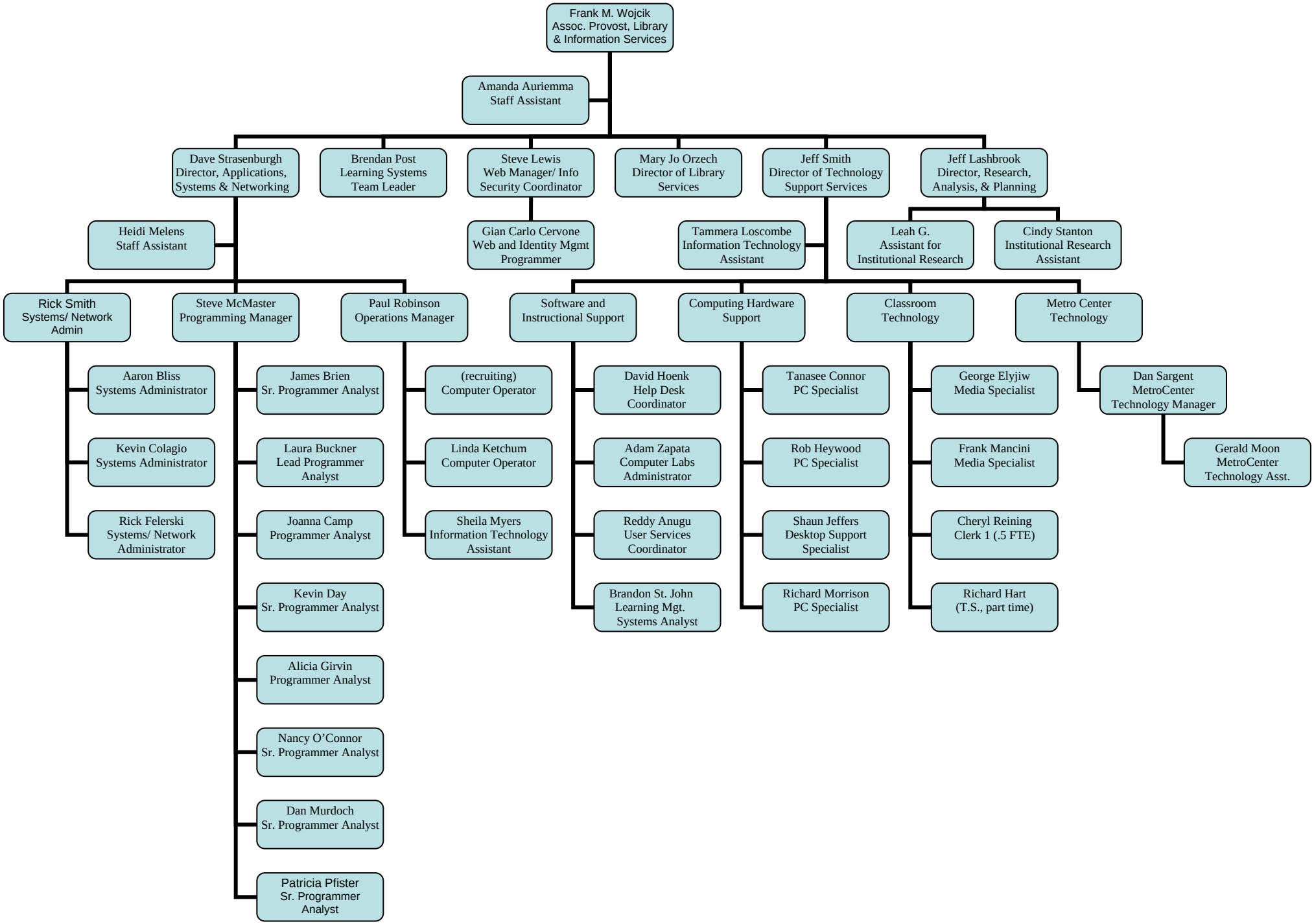Library, Information, and Technology Services, September 2009