

Media Services is now Classroom Technology!

As part of the recent reorganization of Library, Information, and Technology Services, the department formerly known as Media Services was renamed Classroom Technology. This name change reflects the increased focus on supporting technology used in college classrooms and learning spaces. Classroom Technology will continue to be located in A23 Edwards Hall and can still be reached by calling 395-2660. The primary mission of Classroom Technology continues to be maintaining and upgrading multimedia and projection equipment. Currently we have permanently installed equipment in over 85% of the college learning spaces with a long term goal of reaching 100%.

Classroom Technology provides the following services to the college:

- Maintain multimedia and projection equipment used in learning spaces at the college
- Respond rapidly to equipment failures in learning spaces on campus
- Train faculty, staff, and students on use of multimedia and projection equipment in learning spaces
- Set up and support videoconferences at the college
- Consultation on technology purchases for college departments
- Assist with the design, planning, and implementation of learning space technology
- Provide sound equipment set up for limited campus-wide special events and activities
- Delivery and set up laptop and projection equipment for various presentations
- Set up and support student response systems (“clickers”)
- Convert various video formats to digital, computer based formats
- Support portable data devices usage in learning spaces (ex: iPod/MP3 player)
- Duplicate VHS video tapes onto user provided blank VHS tapes or blank DVDs
- Transfer international format VHS tapes onto user provided blank VHS tapes or blank DVDs
- Repair damaged audio cassette and VHS video tapes
- Maintain lost and found for Edwards Hall

To better accomplish the above list, Classroom Technology will be making a couple of changes to services that have been historically problematic. Beginning in the fall 2009 semester:

- Equipment loans will be limited to only on-campus programs and classes.
- Equipment repair will be limited to only current Classroom Technology supported devices.
- Beginning Fall 09, the office in Edwards will close at 5:00pm. Evening classroom technology support calls will be routed through the IT Help Desk at x5151.

NOTE: Classroom Technology support at the MetroCenter is unaffected by these changes. The MetroCenter will continue to utilize the current Audio/Video Request form at http://www.brockport.edu/metrocenter/av_req.html.

Should you require further information or clarification on any of the services provided by Classroom Technology at the main campus, feel free to contact Frank Mancini at x2225 or fmancini@brockport.edu. If you have questions relating to Classroom Technology requests and support at the MetroCenter, please contact Dan Sargent at dsargent@brockport.edu