



Welcome to the The College at Brockport Resident Wireless Network

5722Conditions and authenticate using their college-provided username and password.

To Connect to the Residence Hall Wireless:

1. You will see a SSID called “**BrockportReNet**”
2. Connect your wireless device to this SSID
3. Your web browser will present a splash page with Terms and Conditions (*may need to manually open browser*)
4. You will need to enter your College at Brockport NetID username and password.
5. Congratulations! You are connected to the College at Brockport **BrockportResNet** network.

Support:

Occasionally some devices (i.e. game console) will not have a web browser or devices just won't connect for some reason. For support and assistance with connectivity, please reach out to our wireless support team at Annese, a ConvergeOne Company, by email (naas@annese.com) or by calling 833-827-4774. The on-campus support line phone number is 585-395-5151 Option 3 for residence hall support and option 1 for all other issues.

When calling, the support team will need the following information:

Contact name, phone number and email, device type, location, nature of problem, and MAC address of device (unique device identifier that looks like e.g. 01-23-45-67-89-ab)